

**MBA/MBA-TM**  
**(SEM I) THEORY EXAMINATION 2019-20**  
**COMPUTER APPLICATIONS IN MANAGEMENT**

Time: 3 Hours

Total Marks: 100

Note: 1. Attempt all Sections. If require any missing data; then choose suitably.

**SECTION A**1. Attempt *all* questions in brief.

2 x 10 = 20

Qno.	Question	Marks	C O
a.	Write the name of five Input and Output devices used in Computer.	2	1
b.	Write any two ethical challenges faced by IT.	2	5
c.	What is the difference between internet and intranet?	2	2
d.	What is the role an Assembler performs?	2	1
e.	What is the importance of Sorting And Filtering the data?	2	3
f.	What is transaction processing system?	2	4
g.	What is the role of web browser?	2	2
h.	What is the role of Animation in Power Point Presentation?	2	3
i.	Write a note on Neural Network?	2	4
j.	Write a brief note on CRM.	2	5

**SECTION B**2. Attempt any *three* of the following:

3 x 10 = 30

Qno.	Question	Marks	C O
a.	What is operating system and what are its characteristics?	10	1
b.	Write a short note on: (i) Search Engine, (ii) TELNET	10	2
c.	Explain in detail about MS POWERPOINT and its uses.	10	3
d.	Discuss Fuzzy logic and virtual reality in detail.	10	4
e.	Write a note on: (i) Cyber Crime, (ii) Cyber Laws.	10	5

**SECTION C**3. Attempt any *one* part of the following:

1 x 10 = 10

Qno.	Question	Marks	C O
a.	Define Computer with the help of block diagram. Also discuss the generations of computer in detail.	10	1
b.	What is the difference between Compiler and Interpreter? Explain the working with the help of suitable Diagram.	10	1

4. Attempt any *one* part of the following:

1 x 10 = 10

Qno.	Question	Marks	C O
a.	What are the various steps involved in E-mail writing. Define "CC" and "Bcc" field of address part of your E-mail.	10	2
b.	What is EDI? Explain the working mechanism of EDI.	10	2

Paper Id: Roll No: **5. Attempt any *one* part of the following:****1 x 10 = 10**

Qno.	Question	Marks	C O
a.	What is Mail Merge and what are its steps? Explain that why it is one of the important Application in MS word. .	10	3
b.	Write a short note on (i) MS Excel (ii) Macro.	10	3

**6. Attempt any *one* part of the following:****1 x 10 = 10**

Qno.	Question	Marks	C O
a.	Describe Operations Support System? Explain Management Support System and Process Control System in brief.	10	4
b.	What is Artificial Intelligence? Explain applications of AI in today's Environment.	10	4

**7. Attempt any *one* part of the following:****1 x 10 = 10**

Qno.	Question	Marks	C O
a.	Explain Enterprise Resource Planning with example.	10	5
b.	Explain Business Ethics and technology Ethics in detail.	10	5