

S.No. 5500 C

P 8 MBA 5

(For candidates admitted from 2008–2009 onwards)

M.B.A. DEGREE EXAMINATION, NOVEMBER 2014

Business Administration

ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 75 marks

PART A — (5 × 5 = 25)

Answer ALL questions as per the choice.

1. (a) What are the major behavioural science disciplines that contribute to organisational behaviour? Explain it briefly.

Or

- (b) Explain the benefits of studying OB.

2. (a) Explain briefly about perceptual process with suitable example.

Or

- (b) What are the components or attitudes? How they are measured?

3. (a) What are the negative effects of organisational politics? What is the relationship between power and politics?

Or

(b) "Any employee who joins an organisation need trading". Do you believe in the statement? Justify.

4. (a) Explain in detail the trait theory of leadership. What are the various criticisms of this theory?

Or

(b) Define motivation. Explain different types of motives.

5. (a) Discuss the motivation-hygiene model of motivation and how it effect management decision making process.

Or

(b) Discuss about organisational effectiveness.

PART B — (5 × 10 = 50)

Answer ALL questions as per the choice.

6. (a) Define organisational behaviour. Explain the scope, importance and Fundamental concepts of organisational behaviour.

Or

(b) Explain the elements of organisational behaviour.

7. (a) Explain the different personality theories. Integrate the different features to get a satisfactory theory on personality.

Or

(b) Explain how individual differences can be assessed. Brief the stages of psychoanalytic formulation.

8. (a) Explain the different sources of power. How they create power centres in organisations?

Or

(b) What are the organisational rules and explain briefly about social organisation.

9. (a) Discuss Feedlers contingency theory of Leadership.

Or

(b) In Vroom's motivation model, what is valence, expectancy and instrumentality? How these variables relate to work motivation.

10. (a) How to achieve organisational effectiveness taking the view of Indian organisational context?

Or

(b) Explain some of the methods used to overcome change resistance.