

S.No. 5500 S

P 8 MBA 5

(For candidates admitted from 2008–09 onwards)

M.B.A. DEGREE EXAMINATION, FEBRUARY 2015.

Business Administration

ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 75 marks

PART A — (5 × 5 = 25)

Answer ALL questions as per the choice.

1. (a) Explain organisational behaviour. Explain its nature and scope.

Or

- (b) Elucidate the basic approaches of organisational behaviour.

2. (a) How does personality relate to organisational behaviour?

Or

- (b) What are the various types of groups? Give example.

3. (a) Explain some of the modern organisation designs.

Or

- (b) What are the five major factors that influence the political orientation of organisation?

4. (a) Which motivational theories are suitable for Indian employees? Why?

Or

- (b) Explain the various effective styles of leadership.

5. (a) Explain the steps in the process of OD.

Or

- (b) Explain about conflict management.

PART B — (5 × 10 = 50)

Answer ALL questions as per the choice.

6. (a) Explain the elements of organisational behaviour.

Or

- (b) Define organisational behaviour. Explain the scope, importance and fundamental concepts of organisational behaviour.

7. (a) Draw and explain the work group behaviour model.

Or

- (b) Explain how group decisions can be made more effective.

8. (a) Distinguish between formal organisation and informal organisation. Explain the importance of formation of teams.

Or

- (b) What are the structural and situational sources of Power? What steps can be taken to ensure that each power is not misused?

9. (a) Explain the sources and consequences of stress.

Or

- (b) Explain the types of leadership styles. List out the characteristics of the good leader.

10. (a) Discuss the various interventions of OD.

Or

- (b) Describe the levels and stages of conflicts and its resolution strategy.