

(For candidates admitted from 2008–2009 onwards)

M.B.A. DEGREE EXAMINATION, NOVEMBER 2014.

Business Administration

ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 75 marks

PART A — (5 × 5 = 25)

Answer ALL questions as per the choice.

1. (a) Explain the benefits of studying OB.

Or

- (b) Elucidate the basic approaches of organisational behaviour.

2. (a) What are the components of attitudes? How they are measured?

Or

- (b) What are the various types of groups? Give example.

3. (a) "Any employee who joins an organisation need trading." Do you believe in the statement? Justify.

Or

(b) Explain the various types of power.

4. (a) Define motivation. Explain different types of motives.

Or

(b) Explain the various effective styles of leadership.

5. (a) Explain the steps in the process of OD.

Or

(b) Discuss about organisational effectiveness.

PART B — (5 × 10 = 50)

Answer ALL questions as per the choice.

6. (a) Bring out the importance of organisational behaviour. Brief the basic concepts which regard to the nature of people.

Or

(b) Briefly discuss the anchors of organisational behaviour.

7. (a) Explain how individual differences can be assessed. Brief the stages of psychoanalytic formulation.

Or

(b) Discuss the key personality attributes. Identify the stages of personality development.

8. (a) What are the organisational rules and explain briefly about social organisation.

Or

(b) Discuss power and politics in organisations. How to manage this.

9. (a) In Vroom's motivation model, what is valence, expectancy and instrumentality? How these variables relate to work motivation.

Or

(b) Explain the types of leadership styles. List out the characteristics of the good leader.

10. (a) Discuss the various interventions of OD.

Or

(b) How to achieve organisational effectiveness taking the view of Indian organisational context?